

Name: \_\_\_\_\_



# EMERGENCY



## What do I say?

**Scenario:** You've discovered your carer has collapsed. There is no one at home except you. Where would you look to find a phone to call for help?

\_\_\_\_\_

What number do you call? \_\_\_\_\_

### Complete the following:

"Hello, this is emergency services, what is your emergency?"

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

"What is your name?" \_\_\_\_\_

"Is anybody else at home?" \_\_\_\_\_

"We will send someone over to help you. What is your address?"

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



"You're doing a great job. Stay calm and someone will be with you soon".